

## **GROUP WELCOME PACKET**

Thank you for choosing to bring your group to Cumberland Caverns! This Welcome Packet has everything you need to prepare for your adventure! Review these items closely in order to make the most out of your upcoming overnight caving experience.

### Your Welcome Packet Includes

- √ Checklist
- ✓ Important Reminders
- ✓ Release Form
- ✓ Rules & Regulations
- ✓ Overnight Itinerary
- ✓ What Should I Pack? DOs & DON'Ts
- ✓ Snack Bar Menu & Price List
- ✓ Cancellation Policy

## **Contact Information**

Phone: 931-668-4396

Fax: 931-668-5382

Email: info@cumberlandcaverns.com

Website: Cumberlandcaverns.com

Address: 1437 Cumberland Caverns Road, McMinnville, TN 37110

Please let me know if you have any questions.

See you soon,

**Guest Relations Manager** 

## **GROUP CHECKLIST**

## Due 10 Days Prior To Your Visit

- Turn In Your Final Headcount
- Make Final Payments

Late fees will be applied to anyone added after the 10-day mark.

- Make Snack Bar Menu Selection (Choose One)
  - Barbeque Sandwiches: \$6.00 (pulled pork)

■ Add chips and a drink: \$9.00

Hot Dogs: \$3.00 (all beef)

■ Add chips and a drink: \$7.00

o Chili: \$4.00 (ranch bean chili)

o Chili Dogs: \$5.00

Hot Dogs \$3.00 & Bowl of Chili \$4.00

## **Due Immediately Upon Arrival**

- Release Forms For All Members Of Your Party
  - Release forms should be filled out and separated 'Adult' from 'Child'
- Tennessee Tax-exempt form or a Federal 501C3 form (if applicable)

Tax related forms can be emailed to <a href="mailed">info@cumberlandcaverns.com</a> or can be turned in the day of your trip

## **IMPORTANT REMINDERS**

### We Are Located In The Central Time Zone

#### Arrive On Time For Check-In.

Being late WILL impact your tour and possibly other tour groups.

#### • Eat Before You Arrive

The Snack Bar does not open until after your caving tour(s)

### Bring Money For Dinner At The Snack Bar

You will be hungry, so please inform all group members to bring money or debit/credit cards for Snack Bar purchases. (Breakfast, served the following morning, is included in your package.)

### • Pack Required Shoes And Clothing

Lace-up shoes are required. NO sandals or flip flops allowed. Also we suggest a light jacket or long sleeve shirt. Inside the cave, it's 56° with 99% humidity. You may feel cool when you first go in, but warm up after a few minutes of moving around.

### • The Test Box Crawl Is Mandatory

Everyone going on the adventure tour part of your overnight must crawl through the test box first. **The box is 19" x 33"**. This helps simulate the smallest crawl space on the tour.

### • You Cannot Bring Your Own Helmet!

#### Vouchers

If you have fewer participants than you paid for, you will be issued a Voucher for those numbers. The Voucher is valid for a 2 year period. We do not offer refunds.

### Special Medical Conditions

Please make the overnight manager aware of any special medical conditions of participants.

### • The Cave Is Not Handicap Accessible

There are uneven pathways, stairs and some places without handrails.



## **STOP!** THIS FORM IS MANDATORY FOR PARTICIPATION!

(1) Form per every person in your group is required for check-in.

## **CUMBERLAND CAVERNS ADVENTURE TRIP RELEASE FORM**

Group Name:		Activity Date:/
Participant is a(n): ADULT CHILD		
Participant Name:		<u></u>
Participant's City:	State:	Zip:
Print your name if signing below for a minor: _		Relationship:
Contact Number:		
Please rea	ad the follo	owing carefully:
Under Tennessee law, an adventure tourism	esulting fron	NG** al is not liable for an injury to or the death of a n the inherent risks of such activities, pursuant to
Adventure Trip. I am aware I will be crawling in relat over loose and slippery rocks and walking through dangers exist in this activity which may result in se	ively small pas n muddy passa rious injury. I a	enter Cumberland Caverns to participate in a Spelunking sages, climbing up and down ladders, walking and crawling ageways. Furthermore, I understand that certain risks and m aware that in signing this document on my behalf, or on land Caverns' Adventure Trip that certain elements of the
both known and unknown and assume full responsil	of participating bility for my par	in the activity. I knowingly and freely assume all such risks, rticipation. I confirm that I will stay within permitted areas, ide and/or staff members during my time in the cave.
discharge Cumberland Caverns, their officers, empl	oyees, principa	and for my minor child, do hereby release, waive, and als, directors, agents, and volunteers from any and all rs and next of kin, for any of any and all injury, disability,
SCOPE OF RELEASE AND INDEMNITY The undersigned expressly agrees that this release State of Tennessee. Further, I give Cumberland Carpromotional materials.		be as broad and inclusive as permitted by the law of the contouse photo and video taken at this facility in
I have read this document and I understand it is voluntarily sign my name evidencing my accept:		II claims. I understand and assume all risk inherent. I ove provisions.
Signature:		Date Signed: / /

\*\*\*If you did not receive a copy of the overnight information packet, which tells you everything to expect on your overnight adventure, please see your group leader.

(Adults should sign for themselves. A parent or guardian should sign for minors)

## **RULES & REGULATIONS**

Your safety and cave preservation are top priorities here at Cumberland Caverns. Please read these **Cave Rules & Regulations** carefully and share them with your entire group.

- 1. Discipline is to be maintained by the adults in the group. An unruly group can be very dangerous. Failure to comply with all rules could result in your expulsion from the cave.
- 2. Cave vandalism of any form will not be tolerated! It is a felony offence to damage the cave or harm any of its inhabitants. Violators will be prosecuted.
- Outside food and drinks CAN NOT be taken into the cave except by person with medical reasons. Please make manager aware of such conditions.
- 4. Water bottles are permitted. DO NOT pour any liquids onto the cave floor.
- 5. All food and drinks must be consumed in the dining area only.
- 6. No running!
- 7. Stay with your group and behind your guide on designated trails.
- 8. Stay on the trail.
- 9. No rock climbing or rock collecting!!!
- 10. Use designated restrooms ONLY!
- 11. Each person on the spelunking trip MUST have a flashlight.
- 12. Place all litter into trash cans.
- 13. No smoking or tobacco products of any kind.
- 14. Drugs and alcohol will not be tolerated!
- 15. No profanity.
- 16. No weapons of any kind.
- 17. NO ONE is permitted to leave the cave unescorted after entering! Make sure each person in your group has EVERYTHING they need for their stay before entering.
- 18. While people can bring and use their own headlight, we DO NOT allow people to bring and use their own helmet. This can be a safety issue if it is not a proper helmet to wear in the cave.

Thank you for your cooperation in following and helping us enforce these rules.

We hope you have a great time at Cumberland Caverns!

## **OVERNIGHT ITINERARY**

### Check-In

4:30 PM. CST – Check In Parts Unknown Overnight ONLY 5:30 PM. CST - Check In Saturday and Sunday ONLY 6:30 PM. CST – Check In Monday - Friday ONLY

Please Arrive on time. A tour guide will meet you at the gift shop. Once your entire party arrives, your guide will take you to your campsite inside the cave and complete the check-in process.

Please Note: You will need to take ALL of your gear to your campsite upon check-in (including medications and provisions). Once you are in the cave you will not be permitted to venture in and out of the cave.

#### WALKING TOUR

Between 6:15-6:45 PM: Your adventure begins with the commercial Walking Tour which lasts approximately 1.5 hours. The Walking Tour is 1 ½ miles in distance and is considered mildly strenuous. The cave path is uneven, there are steep inclines/declines, bumps, indentions and a couple of different sections where stairs are involved. To be exact, 350 hand-carved stone stairs take you over a mountain and back again, inside the cave.

### **ADVENTURE TOUR**

Between 7:45-8:30 PM: Change clothes and grab a small snack before embarking on your Adventure Caving Tour. Adventure Tours may involve climbing ladders, narrow passageways, getting muddy (especially in bubble gum alley), tight squeezes, belly crawls, stories and lots of fun!

Please Note: On occasion, the order of the Walking Tour and Adventure Tour may be switched.

### **FOOD AND GAMES**

10:30 PM: Arrive back at your campsite. Food will be available for purchase at the Snack Bar during this time along with games for all ages.

### **LIGHTS OUT**

12:00 AM: Lights out inside the cave. Please make sure to have a flashlight available in case it is needed during lights out. Additionally, please be considerate of others that are sleeping. These are considered quiet hours so we request that you do not begin packing up your campsite until the wakeup call.

#### WAKE UP CALL

7:00 AM: Wake up call. A complimentary breakfast will be served at the Snack Bar. Everyone will be led out of the cave around 8 AM.

Please Note: Times may vary depending on group size and pace.

Check-In
Adventure Tour
Walking Tour
Food And Games
Lights Out
Wake Up Call
Alternative All Around The Mountain Itinerary
Check-In
Walking Tour
Adventure Tour
Food And Games
Lights Out
Wake Up Call
Adventure Tour
Apple Brandy Trail Add-On Itinerary
Check-In
Walking Tour
Adventure Tour
Food And Games
Lights Out
Wake Up Call
Apple Brandy Trail Guided Hike

Alternative Higgenbotham's Revenge Itinerary

## **WHAT SHOULD I PACK? - DOS & DON'TS**

## DO Bring...

- Tarp to put under sleeping area.
- Bedding: sleeping bag, etc. (air mattresses, sleeping pads, cots are allowed and yes we have outlets for your pumps)
- All explorers are required to wear lace up shoes or boots.
- A clean change of clothes (you WILL get muddy & wet)
- Light jacket (cave is 56° long sleeves and/or a light jacket will be enough)
- Garbage bags to put muddy/wet clothes in.
- Personal toiletries (no showers in the cave but we do have clean up stations and restrooms): towels, wash rags, toothbrush, etc.
- Knee pads (Hint: Adults you WILL want these.)
- Gloves
- Flashlight (caves are dark)
- Money/debit card(for snack bar & gift shop)
- CPAP devices allowed (we can put you near outlet if we know in advance)
- Cameras, phones and recording devices are permitted but bring them at your own risk.
- A good attitude. You are going to have FUN!

## DO NOT Bring...

(These "cave no-no's" are prohibited inside the cave.)

- Tents
- Coolers
- Outside food or drinks (Snack Bar in cave, please eat only in the designated area)
- Chewing Gum
- Laser Pointers
- Fires
- Tobacco products
- Alcohol
- Weapons (pocket knives are allowed)
- Profanity
- Fighting
- Horse play (Have fun but safety first!)
- Excessive noise (Please be considerate of your neighbors!)

**NOTE:** Due to liability issues we cannot haul guests or their gear to the cave. Please keep this in mind when packing.

Cavers Motto ~ Take nothing but pictures. Leave nothing but footprints.

## **SNACK BAR MENU & PRICE LIST**

Please remember to bring money for dinner at the Snack Bar after your caving tour.

You will be hungry, so please inform all group members to bring money or debit/credit cards for Snack Bar purchases.

### **Dinner Choices**

Prior to your visit, please select one Dinner Menu option that will be available for purchase.

### DINNER MENU OPTIONS (CHOOSE ONE)

Barbeque Sandwiches: \$6.00 (pulled pork)

o Add chips and a drink: \$9.00

Hot Dogs: \$3.00 (all beef)

o Add chips and a drink: \$7.00

• Chili: \$4.00 (ranch bean chili)

Chili Dogs: \$5.00

• Hot Dogs \$3.00 & Bowl of Chili \$4.00

### **DRINKS AND SIDES**

Candy: \$2.00Chips: \$2.00

Cappuccino, French Vanilla Cappuccino: \$2.00

Hot Chocolate, Cider: \$2.00Coffee, Hot Tea: \$1.00

Gatorade: \$3.00

• Canned Drinks and Water: \$2.00

Milk, Orange Juice: \$1.00

## **Breakfast Choices**

Breakfast, served the following morning, is included in your package.

- Pancakes
- Bacon
- Cereal
- Chocolate Milk
- Orange Juice
- Milk
- Coffee

# **CANCELLATION POLICY**

- Please keep in mind, we do not issue refunds. We do issue Vouchers that are good for 2 years from your original reservation date.
- If you need to cancel, please call us in advance and let us know. We will either move your reservation to another date or issue Vouchers for your group.
- You may reschedule your group twice in a two year time period.
- For questions or concerns, and or rescheduling please contact us at 931-668-4396.