

Cumberland Caverns

Cancellation Policy

There are no cancellations or refunds.

We incur all the same expenses and may have turned others away from the tour because you held those spots.

Overnight Adventures may be rescheduled -once- with a 10-day advance notice.

Daytime Adventure tours may be rescheduled - once- with a 48 hours advance notice.

Daytime Walking Tours may be rescheduled with a minimum 2 hours notice.

Please note all tours are subject to availability, which can change by the minute.

No-Shows are NOT eligible for rescheduling, vouchers or gift certificates.

Digital gift cards that are good for up to 2 years from the original reservation date may be issued to the organization or group leader for any participant(s) in the group if the above notice criteria is followed. If your notice is shorter than the schedule explained above, but a minimum of 2 hours prior to your reservation, **your gift card will be less a cancellation fee of \$10 per person**. These gift cards are issued at the discretion of management and are NON-TRANSFERABLE. *NO SHOWS ARE NOT ELIGIBLE FOR GIFT CARD CREDIT*

For questions or rescheduling, please contact us: 931-668-4396 ext 100 to leave a message or rsvp@cumberlandcaverns.com